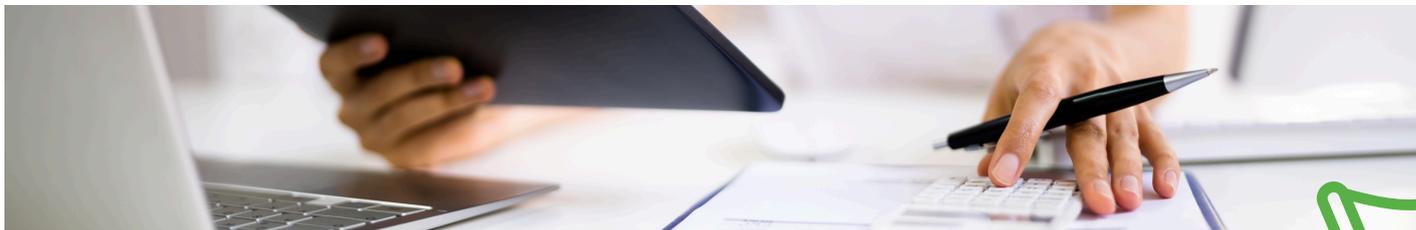


Enhanced Your new quarterly dose of Technology income insights...



MediBooks Updates You Can't Miss



Industry Intel - CityPay Bill Payment Service (BPS)

The BPS offers a robust invoicing and payment solution. Practices can now send invoices via email and SMS, embedded with a prepaid token for secure and easy payment.

This system supports payments through Apple Pay and Google Pay, ensuring a swift and patient-friendly experience. This service will revolutionise the way medical practices manage and process patient payments, emphasising security, efficiency, and convenience.

CityPay Practice Benefits

- **Improved Cash Flow:** Faster payments lead to better cash flow management.
- **Environmental Impact:** Reduced paper usage aligns with environmental sustainability goals.
- **Enhanced Productivity:** Automation reduces manual processes and phone-based payment collections.



Behind the scenes: Meet a team member

Hello, my name is Beth.

I am the Sales and Marketing Assistant at Enhanced Technology, my role includes creating marketing materials, communicating with clients and working on social media including this newsletter. I began working for the company in July 2024 after I graduated from the University of Lincoln, with a degree in Events Management.

I was born in Jersey but I now live in Lincolnshire with my partner. Outside of work, you'll probably find me curled up with a good book, out walking, or with friends.

About Us

At **Enhanced Technology**, we understand that running a GP practice involves much more than delivering excellent care. Balancing patient needs, supporting staff, and managing admin can make billing and income tracking a source of stress — **but you are not alone.**

We have created this newsletter to share practical tips, insights, and tools to simplify your practice's finances. From useful industry intel to new tips and tricks when using our services we help you take control of the numbers so you can focus on caring for your patients.

Medical Joke

"Yesterday, the doctor told me I was colourblind. The diagnosis came completely out of the purple."



Did You Know?

Make Debtor Management Simple

- Struggling to chase unpaid invoices? Our tools help you manage and follow up on outstanding payments with ease.
 - Use the [Aged Debt Report](#) to group patients by how long their debt has been outstanding (e.g. 30, 60 days), and align your follow-up with existing letter templates or stamps.
 - Larger practice? Group patients by surname using [Bulk Billing Patterns](#) for quicker bulk updates and statement sending.
- 💡 Top tip: Use the [Bulk Print Customer Statements](#) feature to quickly generate and send statements in batches—saving time and ensuring no one slips through the net.

“ Client testimonial - Vaccination service and batch billing

"This year, for the first time we ran COVID and Flu simultaneously – with the added complication of the COVID vaccine coming in vials of 6 doses, which meant we could ONLY deliver this vaccine in a clinic and in multiples of 6 appointments. As a result, we had to run quadruple the number of clinics in previous years.

This year, the Government of Jersey decided that they would not collect the data from EMIS to pay us for each dose and instead we would have to generate an individual bill in MediBooks for each dose. This represented a huge challenge to each surgery as each dose must be manually entered in EMIS and each bill must be manually entered and appointment length for these clinics is 4 minutes, in order to vaccinate as many patients in the shortest possible time.

This year we were astounded at the demand, and as the Spring campaign was very poorly attended, we could not have anticipated such a high demand. We ran far more clinics than we ever have. The take up for over 65 years was unprecedented. The take up for under 65 was lower than normal. This is true of other surgeries too.

Without the batch billing solution developed by MediBooks we would not have the man power to generate these multiple bills in surgery. MediBooks quickly came up with the logical solution for all surgeries and I was happy to help with the development." - **Annette, Practice Manager, Lido Medical Practice.**

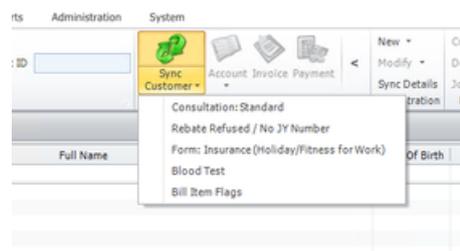
How to...

How to Create a Quick Bill in MediBooks

Creating a Quick Bill is a fast way to raise a charge directly from the medical system. Here's how to do it:

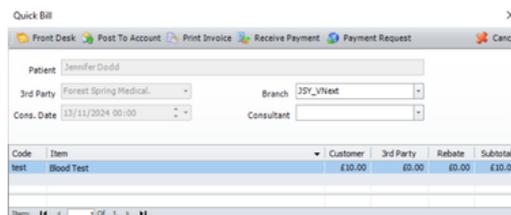
Step 1: Sync the Patient

- In your medical system, select the patient you want to bill.
- In MediBooks, click the bottom half of the Sync Customer button to open a dropdown menu
- Choose the relevant billing option (e.g. Blood Test, Consultation: Standard).



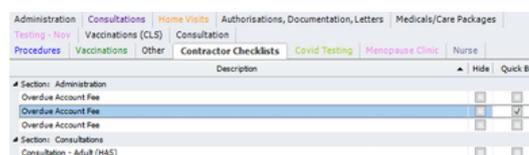
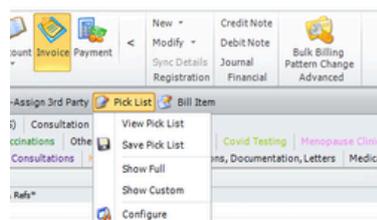
Step 2: Fill Out the Quick Bill

- The Quick Bill window will appear
- Confirm or edit the patient, third party, and consultation date details.
- The selected item (e.g. Blood Test) will be added automatically.
- If needed, you can print the invoice or receive payment straight from this window.



Step 3: Customise Your Quick Bill Options. Here's how:

- Select a customer in MediBooks.
- Click Invoice → Pick List → Configure
- Tick the Quick Bill checkboxes for the items you want to appear in the Sync menu.
- Then go back to Pick List → Save Pick List to save your changes.



What's coming?

Import Template File

- You can raise multiple bills at once using a template file—ideal for practices processing large volumes. This feature may need to be enabled by our team, but once active, it is ready to use and already in place for some Guernsey sites.

Import Medical System File

- This tool lets you generate bills in bulk from your clinical system—perfect for seasonal campaigns like flu vaccinations. It does require setup from us and is not currently recommended for all billing types (especially in Jersey due to complex price lists). However, it has been successfully used for specific cases like cervical smear billing at a practice.

Accounts Integration

- Use the Export Transactions feature to send billing data directly to your accounting software (Sage, Xero, QuickBooks). Even credit notes raised after export can be sent across, helping you keep financial records accurate and up to date.

Feedback Section

- We will shortly be implementing a feedback section too to provide users with a simpler way to communicate with us.