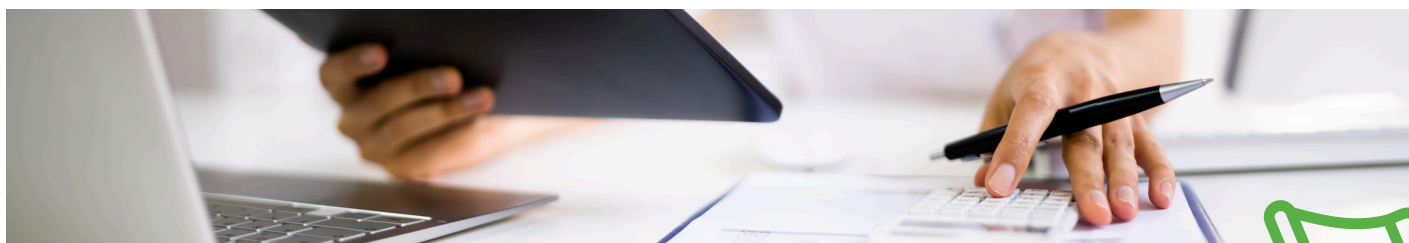




Enhanced
Technology

Your Monthly Dose of Income Insights...



Updates You Can't Miss

Industry Intel:

The latest round of Primary Care Appeals decisions published by NHS Resolution makes for disappointing reading. Several individual practice claims were reviewed—each one seeking retrospective payment related to influenza activity—and every appeal was declined.

The outcomes reaffirm a consistent position: historical CQRS flu claims cannot be recovered through the appeals process, it would seem regardless of the circumstances or evidence provided.

However, this does not mean all avenues for financial recovery are exhausted. Importantly, while historical CWRS (IOS) flu claims are not eligible, medicines-related claims can still be pursued. Many practices remain unaware of just how many medicines items may have been missed or incorrectly processed over the past six years—yet these claims are still recoverable.

If you are unsure whether your practice may have a valid medicines claim, the first step is simply understanding the scale of potential reimbursement. That is exactly what our Flu Calculator is designed to do.

It's quick, simple, and often reveals opportunities practices didn't know they had.

Use our [Flu Claim Calculator](#) to see whether your practice may still have a recoverable claim.

About Us

At Enhanced Technology, we understand that running a GP practice involves much more than delivering excellent care. Balancing patient needs, supporting staff, and managing admin can make billing and income tracking a source of stress — but you are not alone.

We have created this newsletter to share practical tips, insights, and tools to simplify your practice's finances. From recovering missed NHS income to improving billing clarity, we help you take control of the numbers so you can focus on caring for your patients.

[Join our Referral Programme](#)

If you refer a practice to us who sign up to use one of our services, we will send you a **£250** Amazon voucher. To join the programme please visit gppr.uk/ref



Upcoming Events:

We would love to meet you, have you secured your place for these upcoming events?



Money Money Money – How funding flows in Primary Care

18th December 12:30 [Register Here](#)



FP34/PPA Claims Masterclass: Smarter Processes, Better Results

9th December 11:00am [Register Here](#)

Did You know?

Here are some free resources we think you'll find helpful:

- *FP34 Checklist* - free checklist of PPA items that we identified are commonly missed. Check which of these you buy in to identify where income might be slipping through the cracks. [See here.](#)
- *Flu Income Calculator* - quickly check what you could be owed for your missed flu vaccinations. visit [Flu Claim Calculator](#) - calc.gppr.uk
- *Practice Manager Facebook groups* - join a network of others facing the same challenges [Enhanced Primary Care for GP Practices and PCNs / Facebook](#)

Behind the Scenes: Meet the Team

Hi, I'm Sally. I joined the company back in November 2021. I am a part-time prescription reconciliation specialist. I also work in a GP surgery part-time. I was born and lived most of my life in Nottinghamshire where I worked in the NHS.

I relocated to Whitby, North Yorkshire in 2023. I have a grand daughter who is two and she calls me seaside Granny! In my spare time I keep fit through running and weights, I love to read crime fiction, am learning to speak Spanish. My favourite way to spend time is with my family and friends.

“ Client Testimonial

How did you feel when we told you how much hidden money we had found? : Pleased about the extra money, but disappointed we had missed it in the first place.

What made you happiest about working with our company? : The fact that it had been set up by someone who has actually been a practice manager and is committed to helping others.

What's the main reason you recommend our product or service? : Very professional and friendly service, good communication: we were well informed at all stages of the process.

What about our business surprised you the most? : That you only charge based on what claims you find

What would you tell someone who's considering our business? : It is so quick and easy to engage, there is absolutely nothing to lose.

How Much? October's Standout Stats!



Last month we identified **£129,025.53** in missed income for practices from our PPA Reconciliation

Last month our highest claim found for a practice amounts to **£15,412.42**

Last month we identified in total over **£180,000**



The most found item - **Revaxis injection**

The least found item - **Dukoral** vaccine



Medical Joke of the Month

Doctor: 'I'm afraid you're going to have to stop using Google to diagnose yourself.'

Patient: 'Can I use Bing?'

Doctor: 'Let's not make things worse.'"

Want To Know More?

If you have any questions, please feel free to email me at beth.woodhouse@enhancedtechnology.co.uk. Alternatively, you can explore the following links to our website for more information:

[Visit Our Website](#)

[Book A Call](#)

[Sign Up Directly](#)

